



Working at Height Level 2 (VTQ)

QUALIFICATION SPECIFICATION

QUALIFICATION NUMBER: PRO/370/WAH

This Qualification is Endorsed by an Awarding Organisation Regulated by Ofqual



Endorsed, CPD Certified and ISO Standards

All ProTrainings classroom and online qualifications are endorsed through an Awarding Organisation Regulated by Ofqual, through the Skills for Care Scheme with the highest level of recognition and are approved through the CPD Standards services for CPD certification.

ProTrainings: Additional quality at an affordable price.



This is the highest standard of recognised endorsement and only organisations who have a proven history of continued success in making a difference in the training industry can be awarded the Centre of Excellence endorsement. ProTrainings proudly announce that we have received this endorsement for continuous professional training delivery.

As a recognised Skills for Care provider who is already endorsed for delivering training through digital e-learning, classroom and blended formats, this enhanced Centre of Excellence endorsement will take our credibility and quality of training to an advanced state of recognition. But what does this new Centre of Excellence endorsement mean?

The Centre of Excellence status means that we have been able to consistently demonstrate exemplary commitment to meeting the needs of learners in the adult social care sector. This meant we needed to comply with the social model of care and be able to measure the impact of provision on the lives of people who use these services.

We embarked on this provision to prove how consistent ProTrainings services are, to test whether we are meeting a high standard, to evolve, adapt and improve our provision and to place ourselves amongst a small selection of companies who are a Skills for Care Centre of Excellence.

Gaining this accolade has resulted in receiving a designation as a 'Centre of Excellence in Adult Social Care and Learning and Development' and we do not plan on stopping our standards here. We will continue to offer the finest services so that lives are rewardugh the training and services we provide.

ProTrainings Europe Limited

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Introduction

Welcome to **ProTrainings Europe Limited**.

ProTrainings EU is a certifying organisation recognised for providing training and qualifications in England, UK and across the globe.

ProTrainings EU offer qualifications designed in-house and qualifications which are regulated by Ofqual through TQUK and FutureQuals. Our qualifications are carefully designed to meet industry standards and regulatory requirements giving every learner or user confidence that training meets HSE, Ofqual, UK & EU Resuscitation Council, Skills for Health, Ofsted and Skills for Care training standards.

Our unique approach to training delivery is designed to accommodate learning styles in all their forms, including online, classroom and blended formats. Our variety of delivery methods have been a preferred choice for many learners who require training through general interest and as part of their profession. Our training has been comprehensively designed to meet standards that fall within the boundaries of qualifications overseen by awarding organisations.

ProTrainings high standards include a robust training approach that meets strict specifications, quality assurance requirements and qualification standards. As a result of implementing a comprehensive quality assurance process, ProTrainings online and classroom courses have been CPD certified, endorsed through The Skills for Care Scheme (ProTrainings being the first organisation gaining approval for classroom and online training in the United Kingdom) and we have surpassed an external audit by being approved for ISO45001 : 2018 and ISO9001 : 2015 for maintaining high organisational standards.

Our qualifications are designed to support and encourage learners to develop their knowledge and skills. This development may result in progression into employment or career development in the workplace. Our qualifications also allow learners to progress onto further qualifications.

For more information please visit www.ProTrainings.uk for news, updates and information on a variety of qualifications spanning into the Health & Safety industry, First Aid world, Pet First Aid environment and Health & Social Care sector.

Qualifications Specifications

ProTrainings EU offer policies and guidelines for centres, organisations and individuals through this specification. Information in this specification will include the course curriculum, learning outcomes, units and general guidelines on how the course is delivered.

We aim to support our centres by providing guidance in this specification for a better understanding on how our courses are delivered and processed.

Our specifications document can be accessed on our website at www.ProTrainings.uk along with other specifications for respective qualifications listed under each sub-heading.

For more information please use our online chat service or contact our office on 01206 805 359. Alternatively, please email our support department at support@protrainings.uk or compliance department at compliance@protrainings.uk.

Introduction to Working at Height Level 2 (VTQ)

Many industries require working at heights training because of work activities that lead to a risk of falling from a distance liable to cause personal injury. The Working at Height Regulations 2005 is to prevent death and injury caused by a fall from height.

The ProTrainings Working at Height Level 2 (VTQ) course will cover laws and regulations, using the right type of equipment for working at height, including ladders, step ladders and harness systems. This training will also provide guidance for employers and those in control of any work at height activity to ensure training or projects are properly planned, supervised and carried out by competent people.

ProTrainings also offer a blended version which consists of 3 hours of online training followed by 3 hours of classroom study, making it a course covering 6 hours of content.

We also offer a basic awareness level of this course for those who do not need to use harnesses as part of their role.

The content of this and all our courses has been independently certified as conforming to universally accepted Continuous Professional Development (CPD) guidelines and come with a Certified CPD Statement as well as a ProTrainings Certificate and for online courses an Evidence-Based Learning statement.

Qualification Delivery

Guided Learning Hours (GLH): These hours are made up of real-time, contact time, guidance or supervision of a learner by an instructor, supervisor, tutor or trainer.

GLH for this qualification is 6

Total Qualification Time (TQT): This is an estimate of the total length of time it is expected that a learner will typically take to achieve and demonstrate the level of attainment necessary for the award of the qualification i.e. to achieve all learning outcomes.

TQT for this qualification is 10

Our Working at Height Level 2 (VTQ) course is taught over a full day and will include practical and theoretical assessments.

Entry Requirements

There are no specific entry requirements, however, learners should have a minimum of Level 1 in literacy, numeracy or equivalent. This qualification is suitable for learners aged 16 years and above.

Progression

Successful learners can progress to other qualifications such as:

- Health and Safety Level 3
- Health and Safety for Construction
- IOSH

Requirements to teach Working at Height Level 2 (VTQ)

Approval to deliver this course is sanctioned by ProTrainings Europe Limited only.

Instructors must hold the relevant qualifications, experience and occupational competence to qualify for approval. A detailed portfolio providing descriptive dates, CPD log and meeting/passing IQA reviews is required for approval. Supporting evidence which clearly outlines where instructors qualify to teach this course must be emailed to our compliance manager at compliance@protrainings.uk. Additionally, requirements to complete ITG instructor training maybe advisory.

Certification

This qualification is overseen by our compliance department and all courses undergo a robust internal quality assurance review prior to certification.

A desktop-review and site visit will form part of our evaluation.

Paperwork should be marked and assessed by the approved instructor/centre and uploaded to our online management suite following successful completion of the course. Courses should be passed within 5 working days after the course has been taught.

Learner Access

ProTrainings offer highly sophisticated and supportive services to successful learners who complete online, classroom and blended training. Our online system offers the learner a uniquely designed portal where there is access to a free student manual, CPD credit statement, evidence-based learning document, optional weekly refresher videos and an area for downloadable content with a cohort of supporting evidence relevant to the qualification the learner completes.

ProTrainings after service adds clarity to teaching, promotes continuous learning and encourages learners to revisit and revise subjects they have been taught.

Complaints - Scope of Complaints Procedure: The procedure deals with complaints arising from:

- Delivery (or lack of delivery) of services for education and training including teaching, course content, tutoring, assessment, feedback on progress and learner support during learning programmes
- Incorrect or misleading information about services provided by the Centre
- Delivery (or lack of delivery) of support services provided by the Centre including administration of fees, enrolment processes, Centre accommodation, health and safety and learner resource services
- Unacceptable actions or behaviour by Centre staff and/or other learners in the Centre

How to complain - Complaints should initially be made in writing to the Head of Centre or to your designated tutor. This can be completed using your student login for www.ProTrainings.uk

Support can be made available for all those involved in a complaint including:

- Representation: parent, guardian, friend or supporter
- Help with completing the written complaint
- Induction will provide further details regarding this process

Working at Height Level 2 (VTQ) - PRO/370/WAH

Course Overview

- Introduction to working at heights
- Who do the Regulations apply to?
- How do you comply with these Regulations?
- How do you decide if someone is 'competent' to work at height?
- What measures should you take to help protect people?
- What are the most common causes of accidents when working at height?
- What do you need to consider when planning work at height?
- How do you select the right equipment to use for a job?
- How do you make sure the equipment itself is in good condition?
- What must employees do?
- What must architects and building designers do?



Learning Outcomes - PRO/370/WAH

These learning outcomes are mapped to meet a Working at Height Level 2 (VTQ) qualification. Each learning outcome presents a knowledge, skill or assessment to help students understand the curriculum in finer detail.

Learning Outcomes (LO) The learner will:	LO
Introduction to working at heights	LO1
Understand what working at heights is	1.1
Define what working of height is and why it is important	1.2
Outline certain professions and practices that require working at height training	1.3
Who do the Regulations apply to?	LO2
Understand the Work at Height Regulations 2005	2.1
Identify how this applies to employers and employees	2.2
Describe how you comply with these Regulations?	2.3
How do you decide if someone is 'competent' to work at height?	LO3
Understanding the need for appropriate and quality training	3.1
Learn how to prepare and organise training in accordance with organisational requirements	3.2
Identify tasks that could demonstrate sufficient skills, knowledge and experience	3.3
What are the most common causes of accidents when working at height?	LO4
Identify common accidents that occur within H&S	4.1
List common accidents caused while working at height	4.2
What do you need to consider when planning work at height?	LO5
Understanding weather conditions	5.1
Recognise how to comprehensively check the building or facility for safety	5.2
Identify objects or materials that can become a falling hazard	5.3
Describe how to conduct a risk assessment	5.4
Plan for emergency and rescue	5.5
How do you select the right equipment to use for a job?	LO6
Recognise how weather conditions can determine what equipment you use	6.1

Understand the nature, frequency and duration of the work	6.2
Know the risks to the safety of everyone where the work equipment will be used	6.3
Learn how to safely use a ladder, step and harness	6.4
How do you make sure the equipment itself is in good condition?	LO7
List the types of equipment a worker will need while working at height	7.1
Understand and familiarise manufacturers instructions and keeping with industry guidelines	7.2
Recognise how an inspection on equipment is conducted (condition/deterioration)	7.3
Learn how to identify whether a competent person has skills, experience and knowledge to manage health and safety	7.4
Understanding how to write a report and what is included	7.5
What must employees do?	LO8
Identify what an employers duty is for safeguarding the welfare of employees working at height	8.1
List the duties of an employer	8.2
What must architects and building designers do?	LO9
Identify what an architect needs to consider while designing or refurbishing a building	9.1
Summary	



Useful Websites

ProTrainings Europe Limited

www.ProTrainings.uk

Health and Safety Executive

www.hse.gov.uk

The Resuscitation Council (UK)

www.resus.org.uk

Skills for Health

www.skillsforhealth.org.uk

Office of Qualifications and Examinations Regulation

www.ofqual.gov.uk

Ofsted

www.gov.uk/ofsted

Skills for Care

www.skillsforcare.org.uk

The CPD Standards Office

www.cpdstandards.com

QMS International

www.qmsuk.com

FOFATO

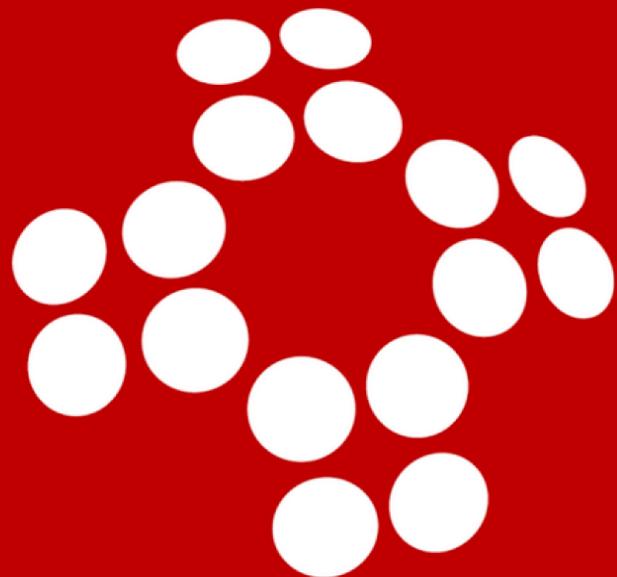
www.fofato.co.uk

NASDU

www.nasdu.co.uk

TQUK

www.tquk.org



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