



Pet First Aid Level 2 (VTQ)

QUALIFICATION SPECIFICATION

QUALIFICATION NUMBER: PRO/22/PFA

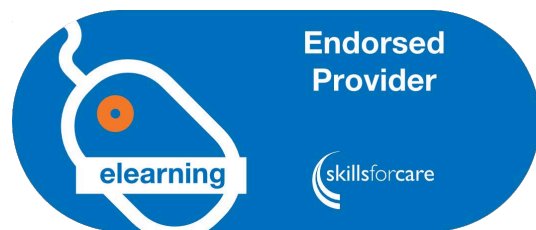
This Qualification is Endorsed by an Awarding Organisation Regulated by Ofqual



Endorsed, CPD Certified and ISO Standards

All ProTrainings classroom and online qualifications are endorsed through an Awarding Organisation Regulated by Ofqual, through the Skills for Care Scheme with the highest level of recognition and are approved through the CPD Standards services for CPD certification.

ProTrainings: Additional quality at an affordable price.



This is the highest standard of recognised endorsement and only organisations who have a proven history of continued success in making a difference in the training industry can be awarded the Centre of Excellence endorsement. ProTrainings proudly announce that we have received this endorsement for continuous professional training delivery.

As a recognised Skills for Care provider who is already endorsed for delivering training through digital e-learning, classroom and blended formats, this enhanced Centre of Excellence endorsement will take our credibility and quality of training to an advanced state of recognition. But what does this new Centre of Excellence endorsement mean?

The Centre of Excellence status means that we have been able to consistently demonstrate exemplary commitment to meeting the needs of learners in the adult social care sector. This meant we needed to comply with the social model of care and be able to measure the impact of provision on the lives of people who use these services.

We embarked on this provision to prove how consistent ProTrainings services are, to test whether we are meeting a high standard, to evolve, adapt and improve our provision and to place ourselves amongst a small selection of companies who are a Skills for Care Centre of Excellence.

Gaining this accolade has resulted in receiving a designation as a 'Centre of Excellence in Adult Social Care and Learning and Development' and we do not plan on stopping our standards here. We will continue to offer the finest services so that

ProTrainings Europe Limited

Specification Overview



Introduction

Qualifications Specifications

Introduction to Pet First Aid (VTQ)

Qualification Delivery

Entry Requirements

Progression

Requirements to teach the Pet First Aid (VTQ)

Certification

Learner Access

Complaints

Course Summary

Learning Outcomes

Useful Websites

Introduction

Welcome to **ProTrainings Europe Limited**.

ProTrainings EU is a certifying organisation recognised for providing training and qualifications in England, UK and across the globe.

ProTrainings EU offer qualifications designed in-house and qualifications which are regulated by Ofqual through TQUK and FutureQuals. Our qualifications are carefully designed to meet industry standards and regulatory requirements giving every learner or user confidence that training meets HSE, Ofqual, UK & EU Resuscitation Council, Skills for Health, Ofsted and Skills for Care training standards.

Our unique approach to training delivery is designed to accommodate learning styles in all their forms, including online, classroom and blended formats. Our variety of delivery methods have been a preferred choice for many learners who require training through general interest and as part of their profession. Our training has been comprehensively designed to meet standards that fall within the boundaries of qualifications overseen by awarding organisations.

ProTrainings high standards include a robust training approach that meets strict specifications, quality assurance requirements and qualification standards. As a result of implementing a comprehensive quality assurance process, ProTrainings online and classroom courses have been CPD certified, endorsed through The Skills for Care Scheme (ProTrainings being the first organisation gaining approval for classroom and online training in the United Kingdom) and we have surpassed an external audit by being approved for ISO45001 : 2018 and ISO9001 : 2015 for maintaining high organisational standards.

Our qualifications are designed to support and encourage learners to develop their knowledge and skills. This development may result in progression into employment or career development in the workplace. Our qualifications also allow learners to progress onto further qualifications.

For more information please visit www.ProTrainings.uk for news, updates and information on a variety of qualifications spanning into the Health & Safety industry, First Aid world, Pet First Aid environment and Health & Social Care sector.

Qualifications Specifications

ProTrainings EU offer policies and guidelines for centres, organisations and individuals through this specification. Information in this specification will include the course curriculum, learning outcomes, units and general guidelines on how the course is delivered.

We aim to support our centres by providing guidance in this specification for a better understanding on how our courses are delivered and processed.

Our specifications document can be accessed on our website at www.ProTrainings.uk along with other specifications for respective qualifications listed under each sub-heading.

For more information please use our online chat service or contact our office on 01206 805 359. Alternatively, please email our support department at support@protrainings.uk or compliance department at compliance@protrainings.uk.

Introduction to Pet First Aid (VTQ)

This course is ideal for pet owners or pet professionals. It covers the main first aid subjects for Dogs and Cats and is also suitable for most other animals. Understanding basic first aid for your pet will give you the skills to assist them and prevent them from getting worse before professional help is given by your vet.

When people think of first aid, they often do not think about their pets. Pets have accidents the same as humans and knowing what to do should the worst happen is a simple thing to learn with basic training. Pet first aid is not aimed to replace veterinary care but it will help you to recognise an emergency, calm your pet and reduce the risks of delayed treatment.

Learning pet first aid is fun and informative and will give you the skills to deal with a pet emergency should it arise. This course can be taken as a classroom course nationally with an approved and monitored ProTrainings instructor or it can be taken online using video-based e-learning.

This qualification is also available with an Endorsed Certificate from TQUK, for an extra charge if required.

Qualification Delivery

Guided Learning Hours (GLH): These hours are made up of real-time contact time, guidance or supervision of a learner by an instructor, supervisor, tutor or trainer.

GLH for this qualification is 3-4

Total Qualification Time (TQT): This is an estimate of the total length of time it is expected that a learner will typically take to achieve and demonstrate the level of attainment necessary for the award of the qualification i.e. to achieve all learning outcomes.

TQT for this qualification is 6

Our Pet First Aid (VTQ) course is taught over half a day and will include practical and theoretical assessments.

Entry Requirements

There are no specific entry requirements however, learners should have a minimum of Level 2 in literacy, numeracy or equivalent. This qualification is suitable for learners aged 14 years and above.

Progression

Successful learners can progress to other qualifications such as:

- Security Dog First Aid (VTQ)
- Outdoor Dog First Aid (VTQ)
- Cat and Dog Care (VTQ)
- Pet First Aid for Children (VTQ)
- Level 2 Canine Body Language (VTQ)
- Advanced Pet First Aid Level 3 (VTQ)

Requirements to teach Pet First Aid (VTQ)

Approval to deliver this course is sanctioned by ProTrainings Europe Limited only.

Instructors must hold the relevant qualifications, experience and occupational competence to qualify for approval. A detailed portfolio providing descriptive dates, CPD log and meeting/passing IQA reviews is required for approval. Supporting evidence which clearly outlines where instructors qualify to teach this course must be emailed to our compliance manager at compliance@protrainings.uk. Additionally, requirements to complete ITG instructor training is mandatory.

Certification

This qualification is overseen by our compliance department and all courses undergo a robust internal quality assurance review prior to certification.

A desktop-review and site visit will form part of our evaluation.

Paperwork should be marked and assessed by the approved instructor/centre and uploaded to our online management suite following successful completion of the course. Courses should be passed within 5 working days after the course has been taught.

Learner Access

ProTrainings offer highly sophisticated and supportive services to successful learners who complete online, classroom and blended training. Our online system offers the learner a uniquely designed portal where there is access to a free student manual, CPD credit statement, evidence-based learning document, optional weekly refresher videos and an area for downloadable content with a cohort of supporting evidence relevant to the qualification the learner completes.

ProTrainings after service adds clarity to teaching, promotes continuous learning and encourages learners to revisit and revise subjects they have been taught.

Complaints

Scope of Complaints Procedure: The procedure deals with complaints arising from:

- Delivery (or lack of delivery) of services for education and training including teaching, course content, tutoring, assessment, feedback on progress and learner support during learning programmes
- Incorrect or misleading information about services provided by the Centre
- Delivery (or lack of delivery) of support services provided by the Centre including administration of fees, enrolment processes, Centre accommodation, health and safety and learner resource services
- Unacceptable actions or behaviour by Centre staff and/or other learners in the Centre

How to complain

Complaints should initially be made in writing to the Head of Centre or to your designated tutor. This can be completed using your student login for www.ProTrainings.uk

Support can be made available for all those involved in a complaint including:

- Representation: parent, guardian, friend or supporter
- Help with completing the written complaint
- Induction will provide further details regarding this process

Pet First Aid (VTQ)

PRO/22/PFA

Course Overview

Introduction to Pet First Aid

Pet First Aid Course Overview
Endorsed Pet First Aid Certificate Option
Pet First Aid and the Law
The Vet and Your Role in First Aid
When is Veterinary Care Required
Keeping Your Pet Safe in an Emergency
Car Accidents
Pet Proofing Your Home
How Pets Show Pain
Checking Your Pet's Health and Finding Out What is Normal
Taking a Pulse

CPR, Pet Accidents and First Aid

What to do if your cat has an accident
Breathing and Respiratory Problems
CPR Introduction
Pet CPR
Pet CPR Practical Demonstration
Drowning Introduction
Drowning and Treatment
Shock
Pet Fractures Treatment
Spinal injury and moving an injured pet

Medical Conditions

Types of Bleeding
Dressings, bandages and Controlling Bleeding
Pet Wrap Bandages
Paw Problems

Ears, Eyes, and Mouth

Bandaging the Ear
Bandaging the Tail
Bandage Aftercare
Digestive Process
Vomiting in Animals
Pets and Illnesses
Poisoning, Bites, and Stings
High Temperatures and Heatstroke
Hypothermia
Seizures and Epilepsy
Choking Overview
Choking
Snake Bites on Pets
Ticks
Insect Stings
Fly Strike

Different types and sizes of animals

The older dog
Small dog care
Puppies and young animals

Summary of Pet First Aid

Pets and Fireworks
Pet First Aid Kits
Advanced Pet First Aid Kits
Summary of Pet First aid
Summary of Pet First Aid App

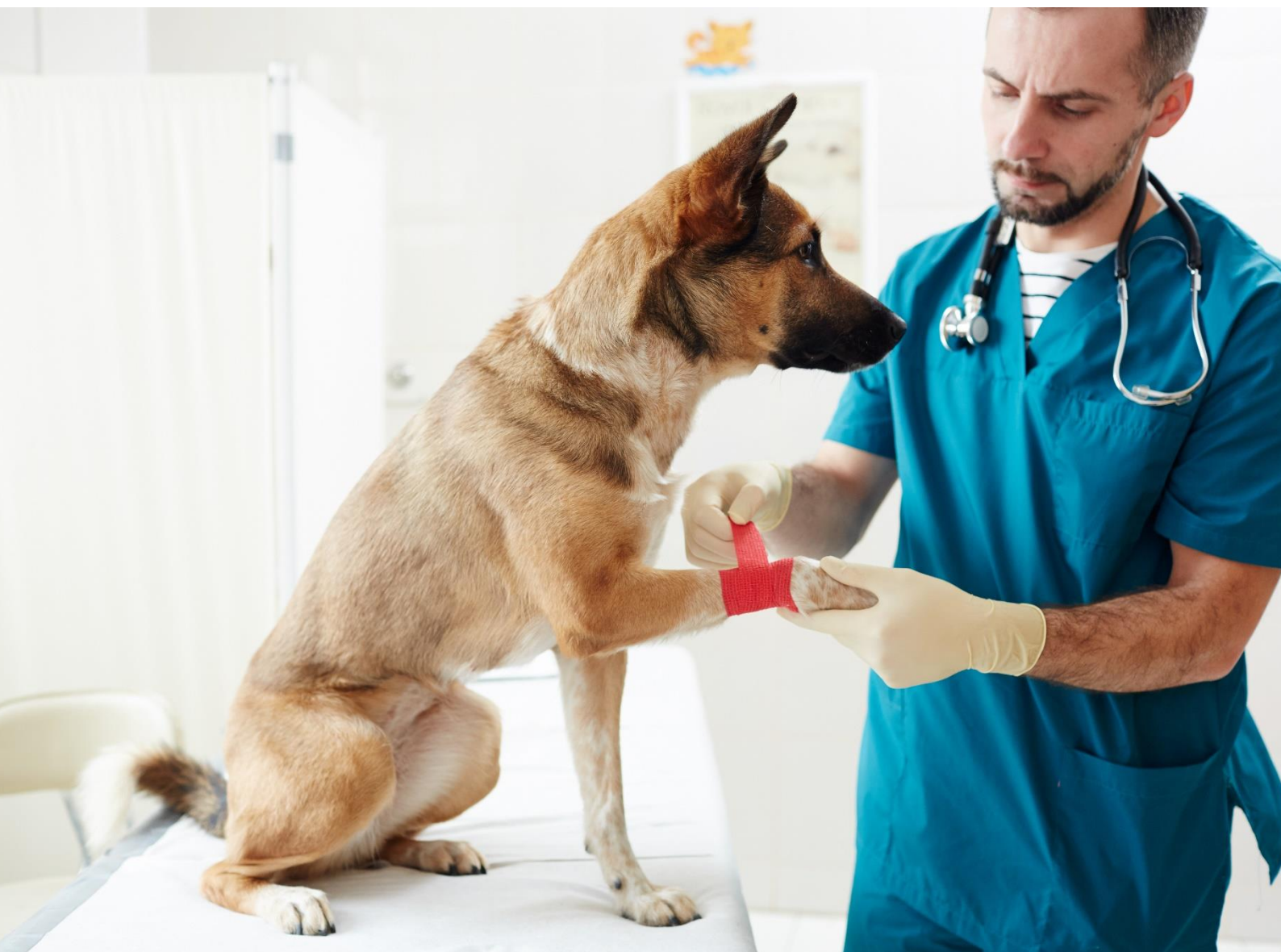


Learning Outcomes - PRO/22/PFA

These learning outcomes are mapped to meet a Pet First Aid (VTQ) qualification. Each learning outcome presents a knowledge, skill or assessment to help students understand the curriculum in finer detail.

Learning Outcomes (LO) The learner will:	LO
UNIT – 1	
Introduction to Pet First Aid	LO1
What is Pet First Aid	1.1
Understand who can deliver Pet First Aid	1.2
Classify when there is an emergency and understand the severity of an incident	1.3
Identify who should be contacted	1.4
The Vet and Your Role in First Aid	1.5
Pet Accidents and First Aid	LO2
How to check your pet's health	2.1
Identifying preventative measures to protect your pet	2.2
Understanding how to keep you pet safe in an Emergency	2.3
How to deal with car accidents	2.4
Pet proofing your home	2.5
Identify how pets show pain	2.6
Using a muzzle	2.7
Understand respiratory problems, including choking	2.8
CPR	LO3
Why is CPR necessary	3.1
How to perform CPR on your pet	3.2
Practice single user Pet CPR	3.3
Demonstrate two rescuer Pet CPR	3.4
Drowning	LO4
Identify potential dangers	4.1
Common causes of shock	4.2
Pet First Aid Kits	4.3
Fractures	LO5
Understand how to treat a fracture	5.1
Apply dressings to care for a pet with a fracture	5.2
Spinal injuries and moving an injured pet	5.3
Catastrophic Bleeding	LO6
Recognise how to control a serious bleed	6.1

Apply slings and bandages to control catastrophic bleeding	6.2
Learn how to use wound wipes and sprays	6.3
Common Injuries	LO7
Recognise a tail injury, paw problem, eye, ears and mouth injury	7.1
Illnesses	LO8
Identify how to recognise poison, bites and stings	8.1
List food toxics for dogs	8.2
How to collect a urine sample	8.3
Dealing with a snake bite	8.4
Understand how ticks are removed	8.5
Burns	LO9
List common burns injuries	9.1
Identify how to deal with a burn injury	9.2
Common temperature problems	9.3
Seizures and Epilepsy	LO10



Useful Websites

ProTrainings Europe Limited

www.ProTrainings.uk

Health and Safety Executive

www.hse.gov.uk

The Resuscitation Council (UK)

www.resus.org.uk

Skills for Health

www.skillsforhealth.org.uk

Office of Qualifications and Examinations Regulation

www.ofqual.gov.uk

Ofsted

www.gov.uk/ofsted

Skills for Care

www.skillsforcare.org.uk

The CPD Standards Office

www.cpdstandards.com

QMS International

www.qmsuk.com

FOFATO

www.fofato.co.uk

NASDU

www.nasdu.co.uk

TQUK

www.tquk.org



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